

WhatsUp Gold Training

Find Out What's Possible

You've made the leap—you've invested in WhatsUp Gold to proactively manage and monitor your network. The setup was fast and simple, so you assume you're ready to go. But are you aware of how much WhatsUp Gold can do for you?

With in-depth training, you can harness the power of WhatsUp Gold to develop network management strategies that:

- Strengthen your visibility and knowledge of network status
- Enhance your ability to locate, understand and resolve problems
- Optimize configuration and management of your WhatsUp Gold system

Courses are available online and can also be delivered in an open classroom or at your site to best fit your needs and schedule.

Course Curriculum

Lessons and Labs	2-Day Course	3-Day Course
Lesson 1: Getting Started	✓	✓
Lesson 2: Document Your Network Devices	✓	✓
• Lab 1: Run a Device Discovery using an IP Range Scan	✓	✓
• Lab 2: Configure SNMP Credentials and run an IP Range Scan	✓	✓
• Lab 3: Configure and run a SNMP Smart Scan	✓	✓
• Lab 4: Organize your Devices into Dynamic Device Groups	✓	✓
• Lab 5: Make changes to multiple devices at once, using Bulk Field Change	✓	✓
Lesson 3: Map Your Network Devices and Connections	✓	✓
• Lab 6: Configure a Layer 2 Topology scan and create a diagram of devices and links	✓	✓
Lesson 4: Monitor Network Devices and Assess the Performance of Your Network	✓	✓
• Lab 7: Configure an Active Monitor to poll a service on a device	✓	✓
• Lab 8: Configure a Critical Monitor on a high-value asset	✓	✓
• Lab 9: Create a Custom SNMP Active Monitor, using the MIB Walker to select conditions	✓	✓
• Lab 10: Suspend polling of specific devices during specific days and times	✓	✓
• Lab 11: Create a Passive Monitor for Windows Events	✓	✓
• Lab 12: Enable the Default Disk Utilization Performance Monitor	✓	✓

Course Curriculum (Continued)

Lessons and Labs	2-Day Course	3-Day Course
Lesson 5: Create Alarms, Actions, and Alerts	✓	✓
• Lab 13: Create and Apply a Web Alarm Action	✓	✓
• Lab 14: Create and Apply a Service Restart Action	✓	✓
• Lab 15: Create and Apply an Action Policy	✓	✓
• Lab 16: Schedule a Blackout Period for Action Policy Alerts	✓	✓
• Lab 17: Configure an Alert Center Notification Policy	✓	✓
• Lab 18: Set an Alert Center Threshold	✓	✓
Lesson 6: Create Reports and Dashboards	✓	✓
• Lab 19: Schedule Reports to be automatically sent to you	✓	✓
• Lab 20: Create a Custom Home Dashboard	✓	✓
Lesson 7: Perform System Administration and Maintenance	✓	✓
• Lab 21: Add a new user account with Administrative privileges	✓	✓
• Lab 22: Create a user group with limited user rights	✓	✓
• Lab 23: Create user accounts and manage passwords using Active Directory	✓	✓
• Lab 24: Back up and Restore your WhatsUp Gold database	✓	✓
• Lab 25: Monitor the services and resources in use by WhatsUp Gold	✓	✓
• Lab 26: Validate and Compact the size of the WhatsUp Gold database	✓	✓
Lesson 8: WhatsUp Gold Distributed		✓
• Lab 27: Monitor Remote Sites from a Central Location		✓
Lesson 9: WhatsUp Gold Plugins		✓
• Lab 28: Monitor Statistics of a Virtual Host, using WhatsVirtual		✓
• Lab 29: Receive an Alert when a Device Configuration is changed, using WhatsConfigured		✓
• Lab 30: Discovering your Devices and their Connectivity, using WhatsConnected console		✓
• Lab 31: Report and Export Device and Connectivity data, using WhatsConnected console		✓
• Lab 32: Analyze Network Traffic sent by your WhatsUp Gold server, using Flow Monitor		✓
• Lab 33: Analyze devices with high numbers of Failed Connections, using Flow Monitor		✓