

WHAT'S NEW IN WhatsUp Gold 2020

WHATSUP GOLD 2020 TOP FEATURE UPDATES FROM WHATSUP GOLD v16.5

This document lists new, improved or updated features in [WhatsUp Gold 2020](#) compared to WhatsUp Gold v16.5. This list is not exhaustive and details of the differences between your current version and version 2020 can be obtained from your WhatsUp Gold sales representative. Please [contact us](#) if you have any questions.

Automatic Discovery & Mapping of All Resources Including Servers, Routers, Switches, VMs, Cloud Devices, Wireless and Storage Devices

- › More comprehensive & more precise discovery than previous versions
- › Specify entire network or specific range (IP addresses, subnets, etc.)
- › Multiple roles per device
- › Filter controls assign monitors to only specified interfaces/ports

Wireless Map Overlay (Including Meraki & Aruba devices)

- › Includes Meraki, Aruba & more Cisco devices
- › Shows SSID groups on the map
- › Report on client radio types

Device Dependency Map Overlay on any Browser

Interface Link Utilization Map Overlay (Heat Map)

Cloud Status and Performance Monitoring

- › Monitor cloud usage & cloud billing
- › Monitor any AWS or MS Azure metric out of the box
- › Meraki Wireless Cloud via API

Enhanced Application Performance Monitoring

- › Display APM status on network map
- › Display APM status in device card with 1-click access to dashboards
- › Copy component between application profiles/instances

Slack Integration

- › Alert the entire IT team via Slack

If This Then That (IFTTT) Integration

- › Trigger actions via IFTTT

Unique, Interactive Network Map Interface

- › Live Activity Status Bar & Report for real-time visibility of status changes
- › Device Card shows status of device and monitors (active & passive)
- › Fast, easy creation of custom maps from any browser (not just Admin Console)
- › Filter map view by any criteria
- › Faster, easier drag, drop & zoom for maximum clarity and context at any level
- › Easily zoom to see connections labeled by type
- › Powerful global search for devices, features, reports, help topics, etc.

Virtual Map Overlay

- › Supporting Hyper-V and VMware

Easily Drag & Drop Customizable Dashboards for Every Report in Any Browser

- › At-a-glance Overview dashboard
- › Export any dashboard or report to Excel
- › Automatically migrates v16.x dashboards

Storage Monitoring

- › EMC Unity Series
- › Dell Compellent

Enhanced Network Traffic Analysis (Flow Monitoring)

- › Monitor Dark Web (Tor) & Suspicious Connections
- › Display NTA details in device card with 1-click access to dashboards
- › More precise geolocation

ServiceNow integration

- › Create ServiceNow Incidents

OpsGenie integration

- › Create OpsGenie Incidents